



High-Speed Internet Access

If you travel often on business, it's likely you take a laptop to check e-mail, do research or keep up on projects while you're out of the office. To work productively in your hotel room, you need a high-speed Internet connection like what you get with OnLine By LodgeNetSM.

The following paragraphs explain more about OnLine By LodgeNet high-speed Internet access. Scroll through the information, or link directly to your subject(s) of interest.

Description Of Service & Benefits

OnLine by LodgeNet is a high-speed Internet service that enables you to connect to the Internet from a hotel room with your own laptop and software. If your laptop is set up to access your company's [Virtual Private Network \(VPN\)](#), you can also use it to reach your corporate e-mail, databases and other centralized resources.

OnLine By LodgeNet offers:

- High speed. Up to 50 times faster than a modem, for efficient file downloads and data transfers.
- “Plug and play” simplicity. The ultimate in convenience; no additional software installation or reconfiguration may be necessary.
- An instant, “always on” connection. Go online immediately, with no dropped connections.
- Maximum productivity. You can make or receive calls and faxes while you're online, because this service does not require a phone connection.
- Secure access. With internal and external firewall security, you can access the Internet knowing your laptop and data are safe.

Laptop Requirements

OnLine by LodgeNet supports Windows[®], Macintosh[®] and UNIX[®] platforms.

Your laptop is equipped to use this service if it has:

- An installed 10BaseT Ethernet card and adapter with RJ-45 connection. The Ethernet card enables your laptop to communicate over the hotel's high-speed network. The adapter allows you to connect your laptop to the network with a common cable (similar to plugging in a telephone).
- Configured TCP/IP protocol. The TCP/IP protocol allows your laptop to connect with, and be recognized by, the servers that enable Internet access and mediate its content. If you can access the

Internet from your home or office, your TCP/IP protocol has already been configured and you should be able to use the service with no further adjustments.

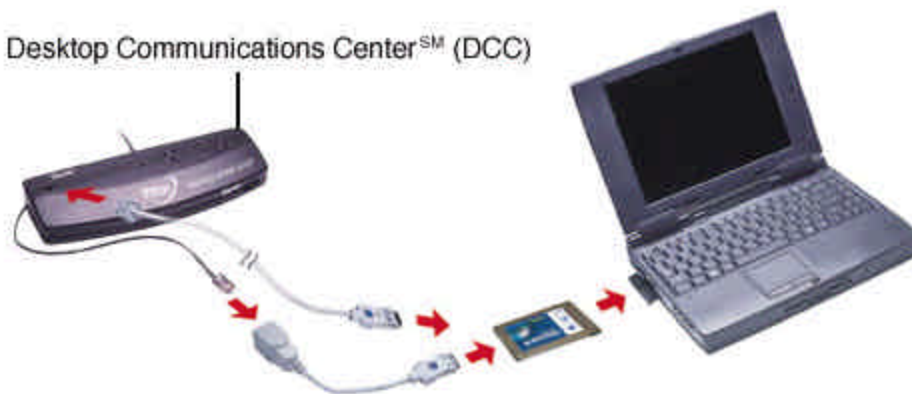
- Web browser. The Web browser translates data from Internet sites into pages of text and graphics. OnLine by LodgeNet supports Microsoft® Internet Explorer 3.0+, or Netscape Navigator® 3.0+.

For detailed information about these components, consult your Information Services department or your company's computer services provider.

How To Connect

Using OnLine By LodgeNet is easy as 1-2-3!

1. Connect your laptop (with the power OFF) to the Desktop Communications CenterSM in the room.



2. Turn on your laptop.
3. Launch your Web browser (Netscape Navigator® 3.0+ or Microsoft® Internet Explorer 3.0+ required). After ordering the service you will see the [OnLine By LodgeNet portal](#), from which you can access the entire Web.

For properly equipped laptops, no additional software or reconfiguration is necessary.

[Print these instructions](#) to take when you travel.

Technical Support

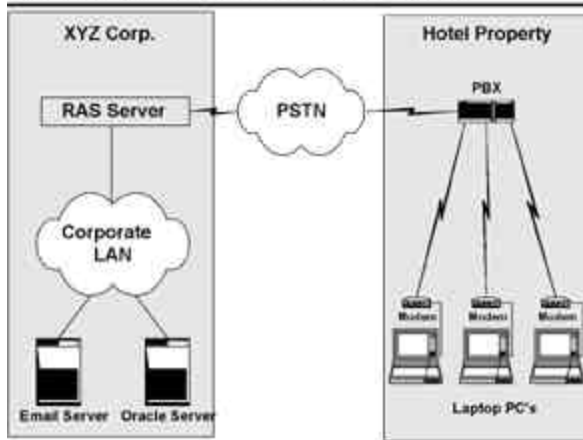
OnLine By LodgeNet users can get 24 x 7, toll-free technical support by calling 1-800-829-0128.

Virtual Private Networks (VPN)

A Virtual Private Network (VPN) is a securely encrypted data communications path established across the public Internet. It enables a user with the appropriate software and computer setup to remotely access central corporate network resources like e-mail, databases and presentations – quickly, securely and cost-effectively.

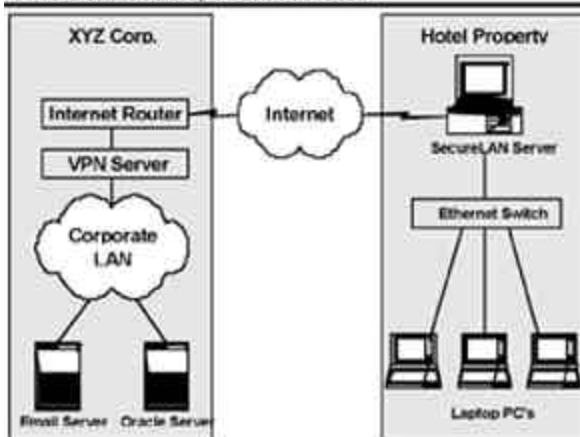
If you're away from your office, a VPN offers significant advantages over traditional Remote Access Server (RAS) connectivity.

Traditional Remote Access From A Hotel



With RAS, you use a phone modem to dial in to your corporate network over a public telephone network. When too many people do this at a hotel, the hotel's phone system can be overwhelmed, resulting in dropped connections. RAS is limited by the speed of your modem; you have very little security for your laptop and data; and, your company will incur local or long-distance charges while you're logged on.

VPN Connectivity From A Hotel



A VPN creates a “tunnel” through the Internet between your laptop and the central VPN server. All telephone technology (including the hotel's) is removed from the equation, eliminating dial-up charges. Your laptop is “virtually” connected to your company's network and can function like any other locally connected device. It's like being in your office – with all the speed and security you need to get your work done fast!

Meeting Room Internet Access

Experts have envisioned a future where business is freed from the constraints of space, time and travel through the power of the Internet.

That future is now, at hotels with OnLine by LodgeNet meeting room Internet access. This service enhances group activities with the same speed, security and simplicity as our guest room Internet service.

How can your group use meeting room Internet access?

- Product demonstrations. Use the Web to bring your products to your prospects – and sell them on the spot!
- Conferencing. Your managers are meeting in Los Angeles, but your CEO is closing a deal in Miami. Bring them together through a Web-enabled conference in which everyone can participate from wherever they are.
- Seminars. What “works” on the Web? What doesn’t? Demonstrate the power of the Internet to groups of clients, with a high-speed connection that brings all the nuances of any Web site to their computers.
- Special project research. In today’s competitive business world, information is power – and there’s no better place to get it than the Internet. If your office is too small for team research, or if you don’t have a high-speed Internet connection, rent an OnLine by LodgeNet equipped meeting room as a temporary “branch office.”
- Remote collaboration. With a Web-based electronic whiteboard, “connected” team members from across the country or around the world can review, edit and update text and graphics documents in real time, without traveling.
- Event management. Add even more value to your event by posting last-minute agenda changes for attendees, uploading meeting minutes for review, and providing e-mail and/or “chat rooms” for post-session feedback and follow-up.

Best of all, you can book Internet access through the hotel at the same time you reserve your rooms and catering – saving time, effort and often money over contracting with a third-party vendor.